



Thornton Assistance Programs



WATER ASSISTANCE PROGRAM

Thornton's Water Assistance Program (WAP) helps lower-income individuals and families pay their water bill. Thornton water customers living in apartment complexes, homes, manufactured home parks, condominiums, and town-homes can apply for the program once per calendar year. Those who meet the program qualifications will receive a credit on their water account. For master meter water customers, the city gives the credit in your name to the property owner or property management company.

For more information, contact Thornton Community Connections at **720-977-5815** or visit **goCOT.net/assistanceapp**.

The 2025 sewer and water credit for Thornton Water customers is \$535. This includes customers that rent and are on Master Meters.

PARK PASS RECREATION PROGRAM

Thornton residents who income-qualify may be able to receive the city of Thornton Recreation Division's Park Pass. Eligible residents receive a 50% discount on city sponsored recreation programs, IDs, and daily admission fees at the Trail Winds Recreation Center, Margaret W. Carpenter Recreation Center, Park Village Pool and City Pool. If you are interested in participating in this program, contact the Margaret W. Carpenter Recreation Center at **303-255-7800**.



PROPERTY AND FOOD SALES TAX REBATE PROGRAM

You may qualify for a property tax rebate and a food sales tax rebate on your grocery bills. Qualifying residents must have lived in the city of Thornton during the previous tax year, paid property taxes on the home within the city, and meet specific income criteria. To learn about additional program qualifications, contact Community Connections at **720-977-5815**.



CLICK & HAUL PROGRAM

Income-qualified residents only pay the discounted cost of \$5.00 for curbside collection of bulk items including furniture, appliances, mattresses/box springs, hot water heaters, fence panels, branches, remodeling debris, and yard waste. This service is limited to a once-a-year occurrence and by appointment only. For more information, contact Thornton's Environmental Services Division at **720-977-6200** or visit **goCOT.net/clickandhaul**.



Applications are accepted, reviewed and approved by Thornton's Community Connections Division:

- **In Person:** 9471 Dorothy Blvd., Monday-Friday, 8 a.m.-5 p.m., excluding holidays.
- **Email:** Assistance@ThorntonCO.gov
- **Online:** goCOT.net/assistanceapp
- **Mail:** Community Connections
9471 Dorothy Blvd., Thornton, CO 80229

Questions? Call 720-977-5815.

See page 2 for program eligibility requirements.



ELIGIBILITY REQUIREMENTS FOR THE WATER ASSISTANCE PROGRAM (WAP)

- The household is registered as a Thornton Water customer (this may include Thornton Water customers living outside of Thornton city limits).
- The household must income qualify as described below.
- The water meter at the address must not have been tampered within the last three years. The household has not received WAP assistance during the current calendar year.

RESIDENTS MAY INCOME-QUALIFY ONE OF THREE WAYS:

1. Approved for the Low-Income Energy Assistance Program (LEAP)?

LEAP approval qualifies the entire household for Thornton Assistance Programs.

2. Approved for Medicaid, Supplemental Nutrition Assistance Program (SNAP), Women, Infants, and Children (WIC) or Temporary Assistance for Needy Families (TANF)?

Each member of the household must be approved for Medicaid, SNAP, WIC or TANF to income qualify.

3. Not approved for LEAP, Medicaid, SNAP, WIC or TANF?

You may income qualify based upon the total gross household income of all members of the household 18years old or over. See the household income limit guideline below.

HOUSEHOLD INCOME LIMIT GUIDELINES

Household Size	Gross <u>Monthly</u> Income Limits	Gross <u>Annual</u> Income Limits
1	\$3,382	\$40,584
2	\$4,423	\$53,076
3	\$5,464	\$65,568
4	\$6,505	\$78,060
5	\$7,545	\$90,540
6	\$8,586	\$103,032
7	\$8,781	\$105,372
8	\$8,977	\$107,721

Each Additional Person: \$195

Updated October 2024



2025 Assistance Program Application

This application is used to qualify households for all of the Thornton Assistance Programs

Please complete this application & include all necessary verification documents.

Full Name: _____

Address, City, Zip Code: _____

Daytime Phone Number: _____ Years/Months at Current Address: _____

Email Address: _____

Have you received a notice of disconnection: Yes No

Has your water been disconnected? Yes No

Provide the address at which you lived during 2024 and indicate whether you were an owner or renter.

_____ Owner Renter

I am Applying for... (Check all that apply)

Water Assistance Park Pass Click & Haul

Property Tax Rebate Program Food Sales Tax Rebate Program

If you are applying for the Property Tax Rebate Program, a copy of your 2024 property tax statement is required with this application.

The Three Ways to Financially Qualify:

1. Are you currently approved for LEAP? Yes No

If Yes, LEAP can qualify the **whole household** for Thornton Assistance Programs. Documents needed:

Thornton Assistance Application LEAP Approval Letter (current year)

Government Issued ID

2. Are you currently approved for Medicaid, SNAP, WIC, or TANF? Yes No

If yes, **each individual** over 18 years old in the household will need to present these documents to qualify:

Thornton Assistance Application Government Issued ID

Medicaid, SNAP, WIC, or TANF Benefits Approval Letter (current year)

We can also accept recent screenshots of approved benefits through ColoradoPEAK

3. If you are not currently approved for LEAP, Medicaid, SNAP, WIC, or TANF, you may qualify based upon your household income. Documents needed:

Government Issued ID

Thornton Assistance Application

A copy of all income documents for all adults (18+) living in the home (Tax Returns, Paystub, Social Security Income, Retirement, Unemployment, etc., as applicable)

A copy of your most recent bank statement for all adults (18+) living in the home

LIST ALL HOUSEHOLD MEMBERS

You plus all the people who live in the house with you.

Full Name	Relationship to Applicant	Date of Birth	Age	Gross Monthly Income <small>*Required if you are not receiving LEAP, MEDICAID, SNAP, WIC or TANF.</small>
	Self			

Depending on the program and/or household circumstances, additional documents may be required to approve this application.

AFFIDAVIT

I certify that the information provided on and with this application is true and correct to the best of my knowledge. I understand that if I have provided false or misleading information, I will be denied assistance or expected to repay the water cost. **I authorize City of Thornton staff to verify all information provided.** I will comply with all City policies and ordinances for this program. I understand that income-qualified applicants can only receive assistance once during the calendar year.

Print Full Name of Applicant

Applicant Signature

Date